

Limited Product Warranty



Bay City Woodworks™ provides a limited one-year warranty from the date of purchase (“Warranty Period”) to the original consumer/purchaser that its products will be free of manufacturer defects, provided the product is used as intended under normal circumstances.

This warranty DOES NOT cover the following:

1. Damage caused by ordinary wear and tear.
2. Damage caused in transit, i.e. freight damage.
3. Damage caused by improper installation, accidents (i.e. drops) or improper maintenance, including without limitation failure to adhere to the RECOMMENDED HEAT CLEARANCES notice printed above.
4. Damage caused by general misuse or abuse of the product.
5. Damage caused by failure to strictly adhere to local building codes for COMBUSTIBLE mantels.
6. Damage caused by failure to strictly adhere to the manufacturer of your fireplace insert or stove’s instructions for heat clearances for COMBUSTIBLE mantel shelves and surrounds. For a shelf that has a depth under 8”, strictly follow heat clearance instructions from the manufacturer for a 8” depth relative to COMBUSTIBLE mantels.
7. Damage caused by climatic/environmental conditions.
8. Mantels that are not an exact match to website pictures, displays, samples, or previously made mantels.
9. Mantels accepted with damage and not reported to the seller from which the products were purchased within 7 days of receipt.
10. Mantels that have had a minor design change (i.e. scribe molding design change, enhanced construction change...)

Making a Warranty Claim: Detailed photos of the product and the specific warranty issue are required to submit your claim. To initiate a claim, you must complete a Bay City Woodworks™ Product Claim Form within the Warranty Period and submit it to Bay City Woodworks™ for review.

Remedies: With respect to any product deemed defective by Bay City Woodworks™ during the Limited Product Warranty period: Bay City Woodworks™ will replace the defective product, free of charge.

This limited warranty covers only the original purchaser of the product and is not transferable to subsequent owners or purchasers and is void if the product has been installed incorrectly, moved from its initial place of installation or if the product has been altered or modified in any manner inconsistent with the original product shipped by Bay City Woodworks™

DISCLAIMER: THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND BAY CITY WOODWORKS™ ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. BAY CITY WOODWORKS™ LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT. BAY CITY WOODWORKS™ DISCLAIMS ANY LIABILITY FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES ARISING OUT OF BREACH OF THIS LIMITED WARRANTY. ASIDE FROM THIS LIMITED WARRANTY THERE SHALL BE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU, BUT ONLY TO THE EXTENT IT IS DISALLOWED BY THE LAW OF SUCH STATE.

Bay City Woodworks LLC™ Disclaimer Statement & Limited Product Warranty



WARNING: FAILURE TO ADHERE TO THE FOLLOWING NOTICES AND WARNINGS MAY CAUSE SERIOUS PERSONAL INJURY, PROPERTY DAMAGE, OR FIRE HAZARDS AND WILL VOID YOUR LIMITED WARRANTY:

NOTICE: RECOMMENDED HEAT CLEARANCES- For safety precautions, when mounting a Bay City Woodworks LLC™ Mantel follow heat clearances as stated by local building codes and the manufacturer of your fireplace insert or stove for COMBUSTIBLE mantels. For a mantel that has a depth under 8", strictly follow heat clearance instructions from the manufacturer for a 8" depth relative to COMBUSTIBLE mantels. Each fireplace insert/stove is unique and will have a different heat output and heat clearance; some may require a heat deflector. Follow the manufacturer's installation instructions for your fireplace insert or stove. It is highly recommended that you consult a professional prior to installation of the fireplace insert or stove.

BAY CITY WOODWORKS LLC™ HANGING SYSTEM – WE RECOMMEND CONSULTING A PROFESSIONAL TO ASSIST YOU WITH THE INSTALLATION OF ANY BAY CITY WOODWORKS LLC™ PRODUCT. BAY CITY WOODWORKS LLC™ SUGGESTS THAT TWO PEOPLE BE AVAILABLE FOR INSTALLATION.

NOTICE: DON'T ACCEPT IT UNTIL YOU INSPECT IT.

PLEASE INSPECT PRODUCT UPON RECEIPT:

- Inspect your shipment & product completely both externally and internally for any product damage.
- Is the carton damaged? Is there concealed product damage?
- If you find any damages, reject the shipment and report such damages immediately (within 7 days) to the seller from whom you purchased the product.

WARNING:

BAY CITY WOODWORKS LLC™ does not assume responsibility and disclaims any liability for losses, damages, injuries or expenses arising from the installation of the mantel. Each fireplace insert/stove is unique and will have a different heat output; some may require a heat deflector. Follow the manufacturer's installation instructions for your fireplace insert or stove. It is highly recommended that you consult a professional prior to installation of fireplace insert or stove.

Finished mantels are hand painted/finished giving each piece its own unique identity. Due to this process we cannot guarantee any exact match to website pictures, displays, samples, or previously made mantels.

Lifestyle product photos and drawings are for illustrative purposes only and may not be an exact representation or placement of the product.

Bay City Woodworks LLC™ reserves the right to make minor design changes which may be slightly different than website pictures, displays, samples or previously made mantels.